

Required cookies are used to deliver the essential aspects of our service and display our sites. You cannot opt out from Required cookies

Name	Category	Expiry	Description
_csrf_token	Required	1 year	To prevent Cross Site Request Forgery (CSRF)
analyze_beta_demo	Functionality	180 days	Determines if user should get analyze demo tour
anwebreqshare	Functional	90 days	Tracks visitors who have request access to a survey from the shared page. We disable the request button if they have already requested. Prevents survey owner from getting spam.
apex_PKB2AB	Functionality	99 days	Determines if user sees beta version of Analyze
apex_PKB2CB	Functionality	99 days	Determines if user sees beta versions of create
apex_PKB2SID	Required	session	Session cookie for authentication
apex_sm	Required	session/14 days	This cookie is used to save the user's authentication state for the help center.
apex_sm_lang	Preferences	session	Store user's language preference for the session
apex_sm_SiteMsg	Functionality	session	Determines whether a help center site message exists for a user
apex_surveymonkey	Required	60 minutes	This cookie tracks the user's account info for use in help center and support requests
apex_uid	Required	session	Keeps a user logged into the help center
attr_mp	Analytics	4 months	Tracking of newly signed up users visiting marketing landing pages
attr_utm	Analytics	1 year	Cookie used to track users who view marketing pages
auth	Required	session/1 hour/14 days	This cookie is used to redirect users to the appropriate language based subdomain or top level domain.
cfu	Analytics	30 minutes	Cookie used to track user engagement
closed_template_views	Analytics	1 year	This cookie is used for tracking total survey-closed page views
closed_templates_seen	Analytics	1 year	This cookie is used for tracking which survey-closed pages this user has viewed
create8010minimize	Functionality	30 days	Determines whether to shorten the experimental tour
create8018quit	Functionality	30 days	Prevents the experimental tour from showing
CX_XXXXXXXX	Functionality	1 year	This cookie is used to determine if the embedded site collector popup should be shown
email_only_user	Functionality	1 year	Tracks whether user should see email-only sign in page
endpage_test	Targeting	6 months	This cookie is used to split traffic between SurveyMonkey endpages and SurveyMonkey Contribute end pages
endpage_views	Analytics	1 year	This cookie is used for tracking total endpage views
endpages_seen	Analytics	1 year	This cookie is used for tracking which endpages the user has viewed
ep201	Required	30 min	These cookies are used to for load balancing site traffic and preventing site abuse.
ep202	Required	1 year	This cookie is used for signup source attribution, event stitching, and assigning visitors to experiments.
EPQB_XXXXXXXX	Targeting	1 year	This cookie is used to customize the survey end page based on user demographics
fileDownload	Functionality	session	Manages file download from group library
has_seen_share_modal_onboarding	Preference	session	Tracks whether users have seen share onboarding modal
hide_intro_dialog	Functionality	1 year (previously session)	Controls "Don't show again" checkbox in facebook messenger intro dialog
hide_offline_intro_dialog	Functionality	session	Used to show or hide the kiosk mode intro dialog
legal_type	Targeting	session	Tracks whether user is self-serve or enterprise to display different content in the new Legal Center
logged_in_fetch_request_domain	Functionality	1 year	Preview & Test for a survey creator. Used during the commenting flow
m_opt	Functionality	session	Prevents redirect to mobile web if users switch to desktop
marmoset_cookie_name	Required	session / 10 minutes	Session cookie for the mobile version of the website
mobile_app	Required	session	Session cookie for the mobile version of the website
P_XXXXXXXX	Functionality	1 year	This cookie is used to indicate if a pop up survey has been taken and prevent it from being taken again
pricing_ab_new_users	Functionality	1 year	Price testing
project_snapshot	Preferences	1 year	This cookie saves the project configuration for use later
recurrence-tooltip	Functionality	1 year	Shows/hides the recurrence tooltip inside a web link collector
RP_XXXXXXXX	Functionality	90 days	This cookie is used to restrict a users to one response per survey
sb-closed	Functionality	1 year	Determines whether or not the user has closed the smart banner that links to the app store in our mobile experience.
sb-installed	Functionality	1 year	Mobile experience optimizations.
seen_tbyb_fat_top_bar	Functionality	1 days	Hides the top bar section that explains features are unlocked
session	Required	session	Used to prevent CSRF attacks
shared_page_password_XXXXX	Required	1 day	Saves session for user visiting password protected Shared Results
shared_page_visitor_XXXXX	Analytics	180 days	Determines if user has visited the shared results view
signout_confirmation_seen	Analytics	1 year	This cookie is used for tracking which sign out-confirmation pages this user has viewed
signout_confirmation_views	Analytics	1 year	This cookie is used for tracking total sign out-confirmation page views
sitespect_banner	Analytics	1 year	Tracking for sitespect
sm_*	Analytics	30 days	Contains info on any polls the user has taken in the last 30 days. It's used by the survey research team to conduct research into public opinion about current events or election prediction.
sm_analyze_commenting_tour	Preference	1 year	Used to show or hide the commenting tour dialog
sm_auto_scroll_modal	Preference	1 year	Hides a modal explaining the auto scroll feature
sm_commenting_cta	Functionality	1 days	Hides commenting popup on Preview & Score page for subsequent visits after user dismisses it
sm_create_acc_key	Functionality	1 days	Helps determine which create sidebar panel to open on page load
sm_create_quiz_question_added	Functionality	1 year	Hides a tooltip explaining the quiz feature
sm_create_tour	Preference	1 year	Sets a user preference if cookie is present to not show the old tour modal.
sm_dc	Required	session/14 days	This cookie is required for routing the user to the correct data center.
sm_device_management_welcome	Preference	1 year	Shows/hides device management welcome modal

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sm_gs_anon_resp_id	Preferences	1 year	Captures global setting default set by primary admin for anonymous responses
sm_gs_resp_auth_bool	Preferences	1 year	Captures global setting default set by primary admin for respondent authentication
sm_hww_XXXX	Functionality	1 year	prevents showing workgroup welcome modal more than once
sm_ir	Functionality	session	This cookie is used by instant results page to display certain data
sm_library_show_modal	Preference	1 year	Shows/hides full library modal
sm_lite_library_show_modal	Preference	1 year	Shows/hides lite library modal
sm_opa	Targeting	30 days	This cookie is used when a user comes to SurveyMonkey from a media partner for sales attribution.
sm_rec	Required	session/14 days	Stores unencrypted user data. Expiry time based on the "remember me" button on login.
sm_spage_commenting_tour_commenting_turned_off	Preference	1 year	Preview & Test for a survey creator. Flag to indicate that the user has received a tooltip explaining what turning commenting off has done to the user experience.
sm_spage_commenting_tour_owner	Preference	1 year	Preview & Test for a survey creator. Flag to indicate that the user has seen the survey owner commenting tour. Used to determine if they have seen it and it should not be triggered again.
sm_spage_commenting_tour_review	Preference	1 year	Preview & Test for a survey creator. Flag to indicate that the user has seen the survey reviewer commenting tour. Used to determine if they have seen it and it should not be triggered again.
sm_spage_hide_preview_warning	Preference	1 year	Preview & Test for a survey creator. Option set by the user to hide or show the about page preview popup modal.
sm_video_onboarding_modal	Preference	1 year	Hides video onboarding modal
smexp	Targeting	30 minutes	This cookie is used by our experiment service to determine which variation a user has been exposed to in the last 30 minutes.
SMkyPaymentRetry	Functionality	session	Cookie to send credit card customers in charge retry mode to billing pages.
smpoll	Functionality	30 days	This cookie contains info on any polls the user has taken in the last 30 days. It's used by the survey research team to conduct research into public opinion about current events or election prediction.
spagereqshare	Functionality	90 days	Used in survey preview and commenting
sso_enabled	Functionality	1 year	Stores encrypted SSO group information for SSO notification on login and password reset
sso_user	Required	90 days	This cookie is used to determine if a user is a single sign on user
taken_template_seen	Analytics	1 year	This cookie is used for tracking which survey-taken pages this user has viewed
taken_template_views	Analytics	1 year	This cookie is used for tracking total survey-taken page views
ucs_sign_in_module	Functionality	1 year	This was used by UCS V1, and V1 is not called anymore, the legacy v1 code will be removed soon.
ucs_sign_in_promo	Functionality	1 year	This was used by UCS V1, and V1 is not called anymore, the legacy v1 code will be removed soon.
ucs_topbar_views	Analytics	1 year	Records how many times a certain topbar has been viewed in that browser, This was used by UCS V1, and V1 is not called anymore, the legacy v1 code will be removed soon.
upgrade_browser_modal	Preference	1 days	This cookie prevents the unsupported browser warning from displaying multiple times
research_ep	Analytics	30 days	This cookie prevents s-page respondents from seeing our research endpage more than once in a 30-day period.
sm_create_followup_question_prediction_viewed	Preferences	1 day	When this cookie is set, users will not see the follow-up question dialog while adding questions to their survey on the Design page. This cookie is set after the first time the user has seen the follow-up question dialog.
visited_preview_anon	Tracking	1 year	Record that a person has visited the preview page while signed out. When they sign in, we record that this user visited the preview page anonymously and then delete the cookie.
has_closed_automated_reminder_and_ty_dialog	Preferences	1 year	When this value is set, users will no longer see the automated reminder and thank you dialog more than once on page loads/refreshes after skipping the option or closing out of the dialog within a email collector upon scheduling their first message.

Cookie Name	Expiry	Category	Third Party Name	Description	Notes
__utma	2 years	Analytics	Google Analytics	Used to distinguish users and sessions	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
__utmb	30 minutes	Analytics	Google Analytics	Used to determine new sessions and visits	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
__utmc	session	Analytics	Google Analytics	Used for Google Analytics functionality	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
__utmt	10 minutes	Analytics	Google Analytics	Used to throttle request rates	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
__utmv	2 years	Analytics	Google Analytics	Used to store visitor-level custom variable data	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
__utmz	6 months	Analytics	Google Analytics	Stores the traffic source or campaign that explains how the user reached your site	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
_ceg.s	3 months	Tracking	Crazy Egg Inc	Track visitor sessions	<a href="https://www.crazyegg.com/cookies">https://www.crazyegg.com/cookies</a>
_ceg.u	3 months	Tracking	Crazy Egg Inc	Track visitors on your site	<a href="https://www.crazyegg.com/cookies">https://www.crazyegg.com/cookies</a>
_cloudspongea	30 days	Tracking	Cloudsponge	Behavior tracking	<a href="https://www.cloudsponge.com/privacy/">https://www.cloudsponge.com/privacy/</a>
_ga	2 years	Analytics	Google Analytics	Used for Google Analytics functionality	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
_gat	1 minute	Analytics	Google Analytics	Used for Google Analytics functionality	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
_gat_languageTracker	90 days	Analytics	Google Analytics	Used for Google Analytics functionality	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
_gid	24 hours	Analytics	Google Analytics	Used for Google Analytics functionality	<a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage#gajs</a>
_kuid_	60 days	Targeting/Advertising	Krux Digital	Used for Google Analytics functionality	<a href="http://cookiepedia.co.uk/host/_krxd.net">http://cookiepedia.co.uk/host/_krxd.net</a>
_mktk_trk	730 days	Targeting/Advertising	Marketo	Lead tracking of end-user page visits and clicks to Marketo landing pages	<a href="http://developers.marketo.com/javascript-api/lead-tracking/#cookie">http://developers.marketo.com/javascript-api/lead-tracking/#cookie</a>
_uetsid	1 year	Targeting/Advertising	Microsoft	Microsoft Bing Ads Universal Event Tracking (UET) tracking cookie	<a href="https://advertise.bingads.microsoft.com/en-us/resources/policies/remarketing-in-paid-search-policies">https://advertise.bingads.microsoft.com/en-us/resources/policies/remarketing-in-paid-search-policies</a>
ajs_anonymous_id	1 year	Analytics	Segment	These cookies are generally used for Analytics and help count how many people visit a certain site by tracking if you have visited before	<a href="https://segment.com/docs/sources/website/analytics.js/">https://segment.com/docs/sources/website/analytics.js/</a>
ajs_group_id	1 year	Analytics	Segment	These cookies track visitor usage and events within the website. Cookies in this domain have lifespan of 1 year.	<a href="https://segment.com/docs/sources/website/analytics.js/">https://segment.com/docs/sources/website/analytics.js/</a>
ajs_user_id	1 year	Analytics	Segment	This cookie helps track visitor usage, events, target marketing, and can also measure application performance and stability. Cookies in this domain have lifespan of 1 year.	<a href="https://segment.com/docs/sources/website/analytics.js/">https://segment.com/docs/sources/website/analytics.js/</a>
APISID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
cto_lwid	1 year	Uncategorized			
HSID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
mp_HASH_mixpanel	2 years	Analytics	MixPanel	Used for analytics data for mobile visitors	<a href="https://mixpanel.com/legal/privacy-policy/">https://mixpanel.com/legal/privacy-policy/</a>
NID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
optimizelyBuckets	10 years	Analytics	Optimizely	Records the variation the visitor has seen for each experiment. This allows us to deliver a consistent experience on successive page loads.	<a href="https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet">https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet</a>
optimizelyEndUserId	10 years	Analytics	Optimizely	Stores the visitor's unique Optimizely identifier. It's a combination of a timestamp and random number. No other information about you visitors is stored inside.	<a href="https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet">https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet</a>
optimizelyPendingLogEvents	15 seconds	Analytics	Optimizely	Used as a cache for a visitor's actions between tracking calls. This ensures that all events are efficiently tracked even if a visitor takes many actions in rapid succession. The cookie is wiped once the tracking call has been made.	<a href="https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet">https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet</a>
optimizelySegments	10 years	Analytics	Optimizely	Stores the visitor's segment: browser, campaign, mobile, source type and any custom dimensions we need to improve our segmented analytics.	<a href="https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet">https://help.optimizely.com/Set_Up_Optimizely/Cookies_and_localStorage_in_the_Optimizely_snippet</a>
SAPISID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
SID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
SIDCC	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
Snap*	100 days	Functionality	SnapEngage	Used for the online chat widget	<a href="https://code.corp.surveymonkey.com/devmonkey/AudienceWeb/blob/develop/audienceweb/lib/snap_engage.py">https://code.corp.surveymonkey.com/devmonkey/AudienceWeb/blob/develop/audienceweb/lib/snap_engage.py</a>

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SSID	session	Functionality	Google	Set by Google components - such as the GDrive folder picker or ReCaptcha. They appear to identify the user's Google account. They are required for these components to function properly.	<a href="https://policies.google.com/technologies/types">https://policies.google.com/technologies/types</a>
__stripe_mid	10 minutes	Functionality	Stripe	Used to aid in fraud detection. For example, this cookie data helps our fraud systems recognize the patterns of fraudulent actors and stops them prior to making a purchase in order to help protect your business.	<a href="https://stripe.com/cookies-policy/legal">https://stripe.com/cookies-policy/legal</a>
__stripe_sid	1 year	Functionality	Stripe	Used to aid in fraud detection. For example, this cookie data helps our fraud systems recognize the patterns of fraudulent actors and stops them prior to making a purchase in order to help protect your business.	<a href="https://stripe.com/cookies-policy/legal">https://stripe.com/cookies-policy/legal</a>
nsr	session	Functionality	Stripe	Used to aid in fraud detection. For example, this cookie data helps our fraud systems recognize the patterns of fraudulent actors and stops them prior to making a purchase in order to help protect your business.	<a href="https://stripe.com/cookies-policy/legal">https://stripe.com/cookies-policy/legal</a>